

Internet access and use in 2009

One person in two in the EU27 uses the internet daily

While for young people the proportion is three quarters

In the **EU27**, 65% of households¹ had access to the internet during the first quarter of 2009, compared with 60% during the first quarter of 2008, and 56% had a broadband internet connection in 2009, compared with 49% in 2008.

These data² published by **Eurostat, the Statistical Office of the European Communities**, represent only a small part of the results of a survey on Information and Communication Technologies (ICT) usage in households and by individuals in the **EU27** Member States, the candidate countries, **Norway, Iceland** and **Serbia**. As well as internet use and broadband connections, the survey also covers other indicators such as e-shopping, e-government and advanced communication and content related services.

Household internet access ranges from 30% in Bulgaria to 90% in the Netherlands

In 2009, the proportion of households with internet access was three quarters or more in the **Netherlands** (90%), **Luxembourg** (87%), **Sweden** (86%), **Denmark** (83%), **Germany** (79%), **Finland** (78%) and the **United Kingdom** (77%). The lowest shares were registered in **Bulgaria** (30%), **Greece** and **Romania** (both 38%).

The proportion of households with a broadband connection in 2009 was highest in **Sweden** (80%), the **Netherlands** (77%) and **Denmark** (76%).

Almost 40% of individuals shop online

Nearly three quarters of those aged 16-24 in the **EU27** used the internet on average daily or almost daily in the first quarter of 2009, compared with nearly half of all individuals aged 16-74. The highest shares for those aged 16-24 were found in the **Netherlands** (90%), **Denmark** and **Estonia** (both 88%), **Finland** and **Sweden** (both 87%), and the lowest in **Romania** (41%), **Greece** (57%) and **Ireland** (58%).

In 2009, 37% of individuals aged 16-74 in the **EU27** had bought or ordered goods or services over the internet in the last 12 months. This share varied considerably between Member States, ranging from 2% in **Romania**, 5% in **Bulgaria** and 8% in **Lithuania** to 66% in the **United Kingdom**, 64% in **Denmark** and 63% in the **Netherlands** and **Sweden**. In the **EU27**, 40% of men had ordered goods or services over the internet, compared with 34% of women. The share for men was higher than for women in almost all Member States.

Percentage of households with internet access or broadband connections

	Internet access			Broadband		
	2007	2008	2009	2007	2008	2009
EU27	54	60	65	42	49	56
Belgium	60	64	67	56	60	63
Bulgaria	19	25	30	15	21	26
Czech Rep.	35	46	54	28	36	49
Denmark	78	82	83	70	74	76
Germany	71	75	79	50	55	65
Estonia	53	58	63	48	54	62
Ireland	57	63	67	31	43	54
Greece	25	31	38	7	22	33
Spain	45	51	54	39	45	51
France	49	62	63	43	57	57
Italy	43	47	53	25	31	39
Cyprus	39	43	53	20	33	47
Latvia	51	53	58	32	40	50
Lithuania	44	51	60	34	43	50
Luxembourg	75	80	87	58	61	71
Hungary	38	48	55	33	42	51
Malta	54	59	64	44	55	63
Netherlands	83	86	90	74	74	77
Austria	60	69	70	46	54	58
Poland	41	48	59	30	38	51
Portugal	40	46	48	30	39	46
Romania	22	30	38	8	13	24
Slovenia	58	59	64	44	50	56
Slovakia	46	58	62	27	35	42
Finland	69	72	78	63	66	74
Sweden	79	84	86	67	71	80
United Kingdom	67	71	77	57	62	69
Croatia	41	45	50	23	27	39
Former Yug. Rep. of Macedonia	:	29	42	:	23	34
Turkey	20	:	:	17	:	:
Iceland	84	88	90	76	83	87
Norway	78	84	86	67	73	78
Serbia	26	:	37	7	:	23

: Data not available

Use of the internet by individuals, 2009 (%)

	Individuals using the internet on average daily or almost every day		Individuals aged 16-74 having bought or ordered goods or services for private use over the internet		
	Aged 16-24	Aged 16-74	Total	Males	Females
EU27	73	48	37	40	34
Belgium	77	56	36	41	30
Bulgaria	63	31	5	5	4
Czech Rep.	62	34	24	27	21
Denmark	88	72	64	66	61
Germany	80	55	56	60	53
Estonia	88	54	17	16	17
Ireland	58	40	37	37	36
Greece	57	27	10	13	7
Spain	68	39	23	26	20
France	69	50	45	46	43
Italy	70	40	12	16	9
Cyprus	61	34	16	20	13
Latvia	83	47	19	19	19
Lithuania	82	43	8	9	8
Luxembourg	83	71	58	65	52
Hungary	74	46	16	17	15
Malta	81	45	34	39	29
Netherlands	90	73	63	66	59
Austria	70	48	41	46	36
Poland	77	39	23	26	21
Portugal	71	33	13	15	11
Romania	41	19	2	2	2
Slovenia	82	47	24	25	23
Slovakia	78	49	28	29	27
Finland	87	68	54	54	53
Sweden	87	73	63	65	61
United Kingdom	83	60	66	70	62
Croatia	73	37	10	11	9
Former Yug. Rep. of Macedonia	69	37	3	3	2
Iceland	94	82	44	45	42
Norway	89	76	70	74	65
Serbia	36	25	5	6	3

1. The survey covered households containing at least one person aged 16-74, and individuals aged 16-74. The main reference period was the first quarter of 2009. Households were asked about internet access by any member of the household at home. Individuals were asked about frequency of internet use and about activities they had carried out on the internet in the last three months prior to the survey, or in the last twelve months for e-commerce activities, at home or at any other location.
2. Eurostat, Data in Focus 46/2009 "Internet usage in 2009 - Households and individuals", available free of charge in pdf format on the Eurostat web site. The full set of data can be found in the dedicated section: <http://ec.europa.eu/eurostat/ict> under "Data".

Issued by: **Eurostat Press Office**

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